

| | Year End | Q1 | Q2 | Q3 | Year End | UHA Target | Meeting target? |
|--|-----------|------------------|------------------|--------------------|----------|------------|-----------------|
| | 2016/17 | 1.4.17 - 30.6.17 | 1.7.17 - 30.9.17 | 1.10.17 - 31.12.17 | 2017/18 | | |
| RENTS | | | | | | | |
| Rent arrears as a % | 4.91% | 4.78% | 4.96% | | | | |
| Rent collection as a % | 100.49% | 101.02% | 99.75% | | | | |
| Former tenant arrears | £223,854 | £231,572 | £229,523 | | | | |
| LETTINGS & VOIDS | | | | | | | |
| Voids (rent loss) | 0.68% | 1.02% | 0.92% | | | 1% | ✓ |
| Voids as a % turnover of stock (cumulative) | 4.2% | 1.34% | 3.03% | | | <2.5% | ✓ |
| General needs re-let times inc new developments | 14.1 days | 26 days | 23.8 days | | | | |
| General need re-let times without new developments | 34.1 days | 34.6 days | 29.6 days | | | 30 days | ✓ |
| Long-term voids | 0% | 0% | 0.1% | | | 0% | ✓ |
| % lets to nominations | 94% | 97% | 93.3% | | | 50% | ✓ |
| General needs lettings to BME | 78.1% | 67.6% | 64.4% | | | 50% | ✓ |